

Meagan Werth Ranson

From: Debbie DeValve
Sent: Tuesday, January 26, 2021 12:34 PM
To: Meagan Werth Ranson
Subject: COVID Task Force Jan 28

Mr. Reynolds and COVID Task Force,

Hello, I have an OSHA CV19 Complaint Log question and concern I would like you to address.

My daughter and I filed an OSHA CV 19 online complaint ,January 4, against the NV Department of Motor Vehicles, 8250 West Flamingo Rd, Las Vegas.

My daughter had an appointment with this DMV location on January 4. While standing in line outside the main entrance, she was denied the ability to go inside to show up for her appointment that took a 90 day notice and a transaction that could only take place in person. She was denied service because she was unable to wear a mask. She had the Governor's Directive 24 with her that showed her reason for exemption and she had a copy of the Civil Rights Act of 1964 to, also, support her exemption. As my daughter, showed the information to an employee that approached her about wearing a mask, he said he didn't know anything about that. So, then he got another employee , who was apparently a higher authority, and when my daughter showed her the information, she immediately said, " I don't have time for this, " and walked away. At that point my daughter left unable to go inside and do any of the business she needed to do with the DMV. The event was nerve racking that she neglected to get anyone's name, but when she got home I helped her fill out an OSHA complaint form online.

She did get a call a week later on Jan.11th from an OSHA employee following up on the complaint and getting more details. We asked what happens next and he said he forwards it to his supervisor. Since then, there has been no other follow up and what , also, concerns me is that her complaint DOES NOT show up on the OSHA Covid 19 Complaint Logs.

In looking at the logs under the category of "Hazard Description and Location" regarding the Covid 19 complaints it says "Employer not complying with the Governor's Covid 19 mandate...." and then it will say something about not wearing a face covering , social distancing, etc.

1. Isn't denying someone service because they cannot wear a mask also "not complying with the Governor's Covid 19 mandate" , which allows exemptions under Directive 24 , page 3 of this link

<https://nvhealthresponse.nv.gov/wp-content/uploads/2020/06/Guidance-on-Directive-24-Face-Coverings-UPDATED.pdf>

2. Isn't it a health hazard to the employer , in this case the DMV, if a customer is forced to wear a mask who cannot? Are they going to be responsible for their wellbeing? When did the DMV get a license for practicing medicine?

3. Where is this kind of complaint being logged if they are not on the OSHA Covid 19 complaint log?

4. Has the DMV been educated in Directive 24 and Civil Rights violations, since this complaint was filed?

5. On your "No Mask , No Service" sign why is there NO reference to exemptions under Directive 24? (Let alone Civil Rights, ADA discrimination)

Why would the Nevada Health Response team endorse and even encourage a business to break the law?

<https://nvhealthresponse.nv.gov/wp-content/uploads/2020/06/No-Mask-No-Service-Printable.pdf>

No health order, ordinance, executive order, or state emergency suspend civil rights law nor does it negate the protection of civil rights.

I look forward to your response and your attention to this expedient matter.

Debbie DeValve