

**EMPLOYMENT  
SECURITY DIVISION**

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## **PRESS RELEASE**

For Immediate Release  
July 16, 2020

### **Quarter Change Could Impact Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) Payments for Claimants Under CARES Act**

**CARSON CITY, NV** - Federal and state law requires that the Nevada Department of Employment, Training and Rehabilitation (DETR) redetermine eligibility on a quarterly basis for regular unemployment (UI), Pandemic Unemployment Assistance (PUA), Pandemic Emergency Unemployment Compensation (PEUC), and State Extended benefits (SEB). The new claim quarter became effective on July 5, 2020. Some claimants from both UI and PUA may see changes in their claims going forward due to federal and state requirements.

Claimants filing at [ui.nv.gov](http://ui.nv.gov), may see a new link titled "File a New Unemployment Insurance Claim" on their customer menu page. Claimants must click on link to check for new UI eligibility. Some claimants may be required to change to a regular UI claim however, it is possible to remain eligible for PEUC or SEB even if this link appears.

If eligible for a new UI claim, claimants may also see their weekly benefit amount (WBA) change based on the new base period used for the new claim. The base period is defined as the first four of the last five completed calendar quarters preceding your initial claim for benefits. Claimants will be notified if their WBA changes.

Individuals whose PUA claims may have been impacted by the quarter change will receive a message after filing their weekly claim which states, "Important Action to Take". The message will advise PUA claimants to file a regular UI claim at [ui.nv.gov](http://ui.nv.gov). **Please note: PUA claims showing this message, will not release payment.** PUA claimants receiving this message are advised to contact UI to file a regular claim at [ui.nv.gov](http://ui.nv.gov).

Claimants are reminded to file weekly. Failure to file weekly claims may result in claimants not receiving benefits, as DETR cannot pay benefits for weeks which have not been properly certified.

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The Department of Employment, Training & Rehabilitation (DETR) is the state's lead workforce development agency. It consists of divisions that offer workforce related services, job placement and training, services for people with disabilities, investigation of claims of discrimination, unemployment insurance benefits, labor market data and more. Many of these services are provided through Nevada JobConnect career centers and in cooperation with its community partners.

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Individuals can file a regular UI claim online at [ui.nv.gov](http://ui.nv.gov) or by calling the UI Claims Call Center between 8 a.m. and 8 p.m., Monday through Friday and Saturday between 8 a.m. and noon. Northern UI Call Center: (775) 684-0350; Southern UI Call Center: (702) 486-0350; Rural areas and Out-of-State: (888) 890-8211.

PUA recipients can file online at [www.employnv.gov](http://www.employnv.gov) or call the PUA Call Center at (800) 603-9681 between 8 a.m. and 8 p.m., Monday through Friday, and Saturday between 8 a.m. and noon.

To view more information on the Quarter Change and announcements and access essential resources, visit [detr.nv.gov/coronavirus](http://detr.nv.gov/coronavirus).

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