

**EMPLOYMENT
SECURITY DIVISION**

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PRESS RELEASE

For Immediate Release
May 21, 2020

**TOMORROW at 5 PM: Alorica (PUA) Call Center and EmployNV Website
Temporarily Down to Allow for Training on Payment System and Payment
System Integration; UI Website and Call Centers Not Impacted**

CARSON CITY, NV - The Alorica cell center and the EmployNV website, which assist Pandemic Unemployment Assistance (PUA) claimants, will be down at 5 p.m. on Friday, May 22, for a system upgrade to allow for the necessary PUA payment system integration, and to conduct training with call center representatives, the Nevada Department of Employment, Training and Rehabilitation announced today.

The call center and the website are expected to be back up and running at 8 a.m. on Saturday morning. This outage will not impact the unemployment insurance filing site (ui.nv.gov) or the unemployment insurance call centers.

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The Department of Employment, Training & Rehabilitation (DETR) is the state's lead workforce development agency. It consists of divisions that offer workforce related services, job placement and training, services for people with disabilities, investigation of claims of discrimination, unemployment insurance benefits, labor market data and more. Many of these services are provided through Nevada JobConnect career centers and in cooperation with its community partners.

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