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## EMPLOYMENT SECURITY DIVISION PRESS RELEASE

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### **Nevada JobConnect Career Centers Closed to the Public**

*State Urges Online Filing for Unemployment Benefits*

LAS VEGAS, NV - Due to safety recommendations related to COVID-19, Nevada JobConnect Career Centers ([https://nevadajobconnect.com/Page/Career\\_Centers](https://nevadajobconnect.com/Page/Career_Centers)), as well as Workforce Connections' One-Stop Career Center, are closed to the public until further notice as of 5 p.m. Tuesday, March 17, 2020.

“Closing of the JobConnect Centers to the public will not impact how claimants file for Nevada unemployment insurance,” said DETR director Dr. Tiffany Tyler-Garner. “We continue to work with our partners and the entire workforce development system to ensure that we can provide the support needed as DETR experiences a rapid influx of unemployment insurance claims.”

Job seekers can continue to find employment resources and job opportunities from various employers online at [EmployNV.gov](http://EmployNV.gov).

There are two ways to file for unemployment in the State of Nevada, online or via telephone.

Online filing has always been the most popular method for claimants to file for Nevada unemployment insurance benefits due to its speed and convenience. Community members who are eligible for unemployment benefits can create an online Unemployment Insurance (UI) account at <http://ui.nv.gov/css.html> and file for unemployment benefits online.

However, those without online access may file via telephone by calling a UI Claims Call Center between 8 a.m. and 8 p.m., Monday through Friday - Northern UI Call Center: (775)

684-0350; Southern UI Call Center: (702) 486-0350; Rural areas & Out-of-State: (888) 890-8211.

To assist online filers, step-by-step YouTube tutorials on how to create an online UI account, as well as how to file a new initial claim, are now available on the Nevada Unemployment Insurance YouTube page ([https://www.youtube.com/channel/UC2Bt9uR7\\_S376xtWwteKsdA](https://www.youtube.com/channel/UC2Bt9uR7_S376xtWwteKsdA)) in both English and Spanish. Direct links to the videos are below.

Updates on how DETR and its partners are working to provide assistance with UI filing, access to job search and other supportive services, as well data regarding initial Nevada unemployment insurance claims will be forthcoming.

### YouTube Nevada Unemployment Insurance Tutorials

How to Create a Nevada Unemployment Insurance UInv Account

Online: <https://www.youtube.com/watch?v=VhVcEV9Jqfl>

Cómo crear una cuenta UInv de Seguro de Desempleo de Nevada en

línea: <https://www.youtube.com/watch?v=CDHQIW627AA>

How to file a new Nevada Unemployment Insurance initial claim in UInv Online:

<https://www.youtube.com/watch?v=IZ5F9OKnhAw>

Cómo hacer un reclamo inicial en línea en UInv, el Sistema de Desempleo de Nevada:

<https://www.youtube.com/watch?v=s0FNa2Ms1l4>

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